



One place for all your 3PL clients — without mixing stock, orders or documents

You work for several companies, in one or more warehouses. Without one shared place, the record is scattered. The platform helps you keep everything per client, in your warehouses: goods come in, sit in stock, go out for delivery or come back. The team has clear rights. The client follows orders without entering your working system. You issue warehouse documents and invoices for logistics services.

Goods in It helps you not keep receptions per client in separate files. You know what arrived, what is missing, what is damaged.	Free and reserved stock It helps you not promise the same goods twice. You see what is free to ship and what is already reserved.	Preparing deliveries It helps you reserve stock on confirm, so the team does not take goods from another order.
Returns It helps you not invent quantities: a return starts only from the lines of a delivery.	Returnable packaging It helps you not lose the record of pallets, crates and containers per partner.	Warehouse documents It helps you show a document anyone can check, without giving access to the system.
Client follow-up It helps you keep the client informed without letting them into your working warehouse.	Logistics invoicing It helps you invoice services from delivery orders, not from a separate spreadsheet.	The provider network It helps you be found by a company looking for storage, not only by the clients you already have.
Link to the client's systems It helps you not type products, stock and orders by hand into accounting or the online shop.	Team and rights It helps you stop everyone seeing prices, another client's stock or the settings.	History and copies It helps you reconstruct who changed a document and to have a copy, if you switch that on.

Contents — which question each chapter answers

Read in order. First how it helps you and how the operation is organised, then the path of the goods, then what you show outside and how you switch areas on. The text describes only what exists today. It is not a price offer.

01 How does it help you, in practice? It helps you keep stock, deliveries, returns and documents per client, in one place.	02 What does your operation look like here? It helps you see clearly: you are the provider, the warehouses are yours, clients sit under you, the team has roles.
03 What do you set before the first goods? It helps you start correctly: first the company, partners and catalogue — otherwise stock cannot stay separate.	04 How do goods come into the warehouse? It helps you know what was ordered, what is on the way, what arrived in full, in part, or damaged.
05 How do you keep stock without mixing clients? It helps you not promise the same goods twice: free versus reserved, alerts, history.	06 How do you prepare and ship? It helps you reserve stock on confirm, pick, scan and issue the delivery note.
07 What happens on returns and packaging? It helps you not invent returns and to keep the pallet, crate and container balance per partner.	08 What documents and reports can you show? It helps you give the client a checkable document, without opening your working warehouse.
09 How do you attract clients and invoice services? It helps you be found by those looking for storage, show order status and invoice from deliveries.	10 How do you avoid typing into the client’s system by hand? It helps you send and receive products, stock and orders to accounting or the online shop.
11 Who has access and how is the data held? It helps you limit who sees prices or another client. Log, back-up copies, ticket, guide.	12 What do you switch on and how do you pay? It helps you switch on only the areas you use, per client. No prices in this document.

How it helps you, in practice

It helps you hold several client companies in your warehouses, in one place, without mixing the data. Below: how each area helps you and what you do in practice.

GOODS IN It helps you not keep receptions per client in separate files. You know what arrived, what is missing, what is damaged. You receive, check, put in stock per client company. Order to the supplier, partial or full reception, labels, dock, damage report.	FREE AND RESERVED STOCK It helps you not promise the same goods twice. You see what is free to ship and what is already reserved. By warehouse, client company and product. An alert when it falls below the threshold. History of who moved what, when, from which document.	PREPARING DELIVERIES It helps you reserve stock on confirm, so the team does not take goods from another order. Pick, pack, scan, delivery note, load, ship. Pick list, dock booking.
RETURNS It helps you not invent quantities: a return starts only from the lines of a delivery. Inspection, a document with a check code (no account), back into stock after processing.	RETURNABLE PACKAGING It helps you not lose the record of pallets, crates and containers per partner. Balance, one-for-one swap, empty stock, a statement for the packaging supplier — without entering your daily work.	WAREHOUSE DOCUMENTS It helps you show a document anyone can check, without giving access to the system. Delivery note, reception, order, return, invoice — as a file, with public check by code.
CLIENT FOLLOW-UP It helps you keep the client informed without letting them into your working warehouse. A link: they see delivery order status. You can put your logo and colours on that page.	LOGISTICS INVOICING It helps you invoice services from delivery orders, not from a separate spreadsheet. To the partner. Product prices are optional and can differ from one client company to another.	THE PROVIDER NETWORK It helps you be found by a company looking for storage, not only by the clients you already have. Request, discussion, a line offer. Featured listing, if you switch it on.
LINK TO THE CLIENT’S SYSTEMS It helps you not type products, stock and orders by hand into accounting or the online shop. You send and receive data. An automatic notice when something changes. A log of what was asked.	TEAM AND RIGHTS It helps you stop everyone seeing prices, another client’s stock or the settings. Roles: who receives, who prepares deliveries, who administers. Allowed warehouses, a second sign-in step.	HISTORY AND COPIES It helps you reconstruct who changed a document and to have a copy, if you switch that on. Log: who, when, on which document. A daily copy. Restore from an earlier copy, if you also switch that function on.

What your operation looks like

It helps you not mix the work. The structure matches the real operation: you are the 3PL provider, the warehouses are yours, client companies sit under you.

YOU, AS THE 3PL PROVIDER - You have one or more warehouses: type, capacity, temperature, schedule, docks. - Warehouses are used by all your clients. Each company’s stock stays theirs. - You can work at provider level (team, settings) or in a client company context (stock, orders). - You switch the active company on screen. Data is not mixed.	YOUR TEAM - You add users and give them a role: what they can see and what they can do. - You can limit an operator to certain warehouses. - The account can ask for a second step at sign-in. You can close sessions left open on another device. - The log shows who created or changed a document.
THE COMPANIES YOU STORE FOR - Each client company has fiscal data, contacts and the services you provide: storage, distribution, transport, customs. - Orders, stock, receptions and returns belong to that company. - You switch on only the work areas that company needs.	DAY-TO-DAY WORK - A dashboard with orders, stock and alerts. - Drafts: you save an unfinished order or reception and come back to it. - Changes on many rows at once, with confirmation, so haste does not create errors. - Romanian or English. Light or dark theme. You can put the app on the phone home screen.

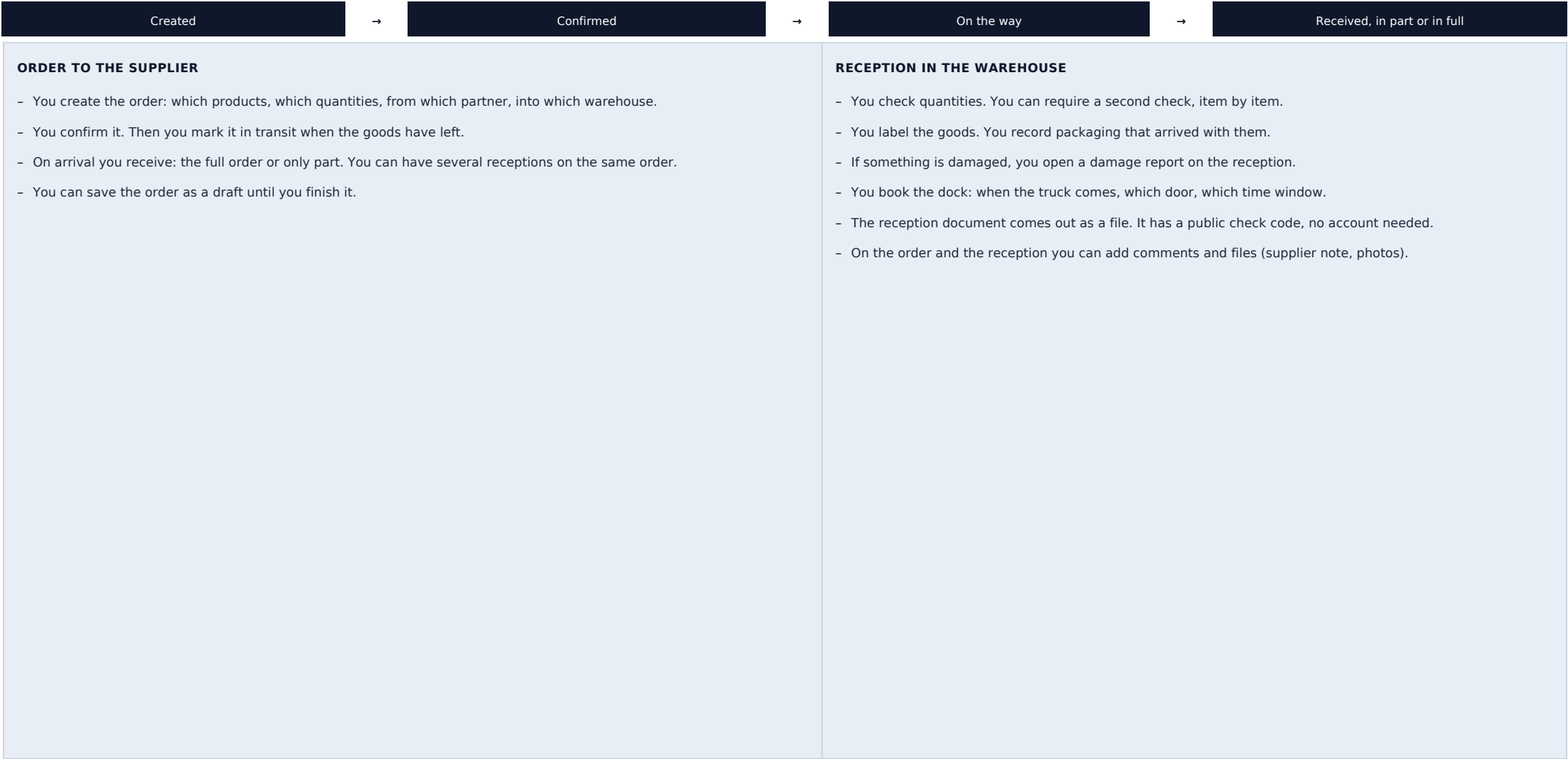
What you set before the first goods

It helps you start correctly. Without the client company, partners and catalogue you cannot keep stock separate — you set them before the first reception.

CLIENT COMPANIES - Company data, contact, address, tax id, EORI. Fiscal data check where it applies. - The base for everything that follows: orders, stock, receptions, returns, invoices. - Users and rights per company, if you also give access to the client's people.	PARTNERS (SUPPLIERS AND CONSIGNEES) - Suppliers goods come from and end customers goods go to. - Work points: delivery address, schedule, restrictions, equipment. - Product prices per partner, if you work with different rates. - A partner account, if you want them to see packaging balance or send an arrival notice. - Notification preferences: who gets email when an order changes.	PRODUCT CATALOGUE - Internal code, name, barcode, weight, size, storage conditions. - One, two or three units of measure, with conversion (piece, box, pallet). - Attributes you define (lot, serial, or other fields). - You can save a product as a draft and publish it when ready. File import, in bulk.
START ORDER - First the client company, then its partners and the product catalogue. - Only then the first order to the supplier and the first reception in the warehouse. - Without these three you cannot keep stock separate per client.	WHAT STAYS SEPARATE - One company's stock, orders and documents do not appear under another. - Work areas are switched on per client company, not once for everyone. - You change the active company on screen. Data is not mixed.	LISTS AND IMPORT - You import products from a file, in bulk. File templates exist. - You see first what will happen; the system checks, then you confirm. - You can upload several files at once.

How goods come in

It helps you know where the goods are from the order through to stock: created, confirmed, on the way, received — in full or in part, with or without damage.



How you keep stock separate

It helps you not promise the same goods twice. Stock belongs to the client, in your warehouse: you always see what is free and what is already reserved for a delivery.

WHAT YOU SEE IN STOCK - By warehouse, client company and product. - Available quantity versus quantity reserved for deliveries. - If you have several warehouses, stock is split per warehouse. - Search and filters, so you find an item quickly. - Pallets, reels or other handling units, tied to a delivery order when they must stay exclusive.	ALERTS - A minimum threshold per product. When stock falls, the team is notified. - Notice in the app, by email and on the phone (if the user accepted). - Each person chooses which alerts they receive.
MOVEMENT HISTORY - In, out, adjustments — who, when, from which document. - Link to the supplier order, reception, delivery or return. - Filter by date, product, warehouse. Export for internal control.	INVENTORY AND CHECKS - Inventory per product and a full warehouse inventory. - Change from one unit of measure to another (for example pieces to boxes). - Check at the location, item by item. - Labelling from this area, when you need extra labels.
YOUR WAREHOUSES - Stock type, capacity, temperature band, time zone. - Zones and locations. Dock bookings for arrivals and departures.	

How you prepare and ship

It helps you prepare a delivery without taking stock from another order. On confirm it is reserved. It closes when the goods have left the warehouse.

DELIVERY ORDER

- You create the order: consignee, warehouse, products, quantities.
- On confirm, the needed stock is reserved. It cannot be promised to another order.
- It moves to in progress when the team starts preparation. Then loaded. Then delivered. You can cancel; the reservation is released.
- You can split an order if it does not all go out at once.
- Draft until you finish it. Comments and files on the order.

PREPARATION IN THE WAREHOUSE

- Pick list. Scan on pick. You can require a double scan on certain products.
- Preparation proof. Goods delivery note, as a file.
- The note has a public check code, no account needed.
- Dock booking for loading.

AUTOMATIC RULES

You can set: if an event happens and the conditions are met, the system takes an action (internal note or notice to another system).

LATE WORK

Alerts when a reception or a delivery has passed its due time.

Returns and packaging

It helps you not invent returns and not lose pallets. A return starts from the lines of a delivery. Packaging has a balance per partner.

GOODS RETURNS

- You open the return from products that were shipped. You do not invent quantities that were not on the delivery.
- Inspection on arrival. Status until close.
- After processing, goods can go back into stock.
- Return document as a file, with a public check code.
- Draft, comments, files — as on the other documents.

RETURNABLE PACKAGING

- Catalogue: pallets (including CHEP and EPAL), crates, containers. Deposit value, if any.
- Balance per partner: how many you received, how many you gave back. One-for-one swap when a pallet is replaced on the spot.
- On goods reception, packaging is recorded automatically if it is on the document.
- Packaging return document. Physical stock of empty packaging in the warehouse. Reconciliation.
- A statement for the packaging supplier, so they see the balance without entering your daily work.

What documents you can show

It helps you show the client and internal control the same document, checkable by code, without opening the working warehouse.

WORKING DOCUMENTS

- Supplier order, reception, delivery note, return, packaging statement, logistics service invoice — all as a file.
- Public check through the code on the document: delivery note, reception, supplier order, return, invoice. No account needed.
- You compare an order side by side with receptions or with the delivery, to see differences.
- Comments on the document. Attachments: preview, download, shared archive.

LISTS IN AND OUT OF THE SYSTEM

- You export: orders, receptions, returns, products, client companies, partners, stock, warehouses, users, packaging.
- You import from a file: you first see what will happen, the system checks, then you confirm. File templates exist.
- You can upload several files at once. An export can show who pulled the list, from which company, on which date.

REPORTS

- Stock. Stock versus sales. Comparison between periods.
- Lot follow-up, from inbound to outbound.
- Stock anomalies. Value of open orders, if you have product prices.
- A dashboard with windows you show or hide.
- You take reports out as a spreadsheet or as a document to present.

New clients and billing

It helps you be found by those looking for storage, show the client order status and invoice services from deliveries.

THE 3PL PROVIDER NETWORK

- A company looking for storage can find you: description, warehouses, pallet capacity, temperature, docks.
- They send a request. You discuss on the request, with messages and files. Other people from both sides can follow.
- You reply with a line-by-line offer, with rates. The company accepts or rejects.
- You can have a highlighted listing, so you appear more visibly in search.

WHAT YOUR CLIENT SEES

- You give them a link. They see delivery order status. They do not get access to your working warehouse.
- You can put your logo and colours on that page.

BILLING YOUR SERVICES

- From delivery orders you issue the logistics service invoice to the partner. You can cancel it. It comes out as a file.
- Product prices are optional and can differ from one client company to another.
- You, as 3PL administrator, see the platform subscription in one place: which areas are on, which volume overruns, what is due.

Without typing by hand

It helps you not type by hand. If the client already has accounting, a shop or orders, the data can be read and written on the right company.

WHAT CAN BE SENT - Products, prices, stock, warehouses. - Supplier orders, receptions, delivery orders, returns. - Client companies, partners, packaging.	HOW IT IS LINKED - The other system can read and write the data, with a dedicated access, on the correct company. A log of what was asked remains. - Or the platform notifies the other system on its own when something happens: new order, stock change, closed reception, return, packaging movement, low stock. - If the notice does not arrive, it is tried again. You see the history: what was sent, whether it succeeded. - You can test the link before you leave it in live use.
TRANSPORT From the warehouse flow you can send a transport request to the transport partner.	GUIDES There is a public guide, for your team and for those who link the systems: https://www.flowscmc.info/

Who has access

It helps you limit who sees prices or another client’s data. Access is by role. History remains. Back-up copies are switched on separately.

ACCESS AND CONTROL

- Password. A second step at sign-in, if you switch it on for the account.
- You see open sessions. You can close access from another device.
- Log: who changed what, on the documents that are tracked.
- Export and a request to delete personal data, under data-protection rules.
- The connection is encrypted. If you use a shared sign-in with other sites in the group, it can be switched on.

BACK-UP COPIES

- A daily copy of the company data, kept for the set period. You are notified if the copy fails.
- Restore from an earlier copy, if you also switch this function on. It needs the daily copy running.

SUPPORT AND GUIDE

- A ticket in the app: messages, files, a rating when it is closed.
- Work guide, glossary, flow diagram, a short tour on first use.
- Public documentation: <https://www.flowscmc.info/>

What you switch on and how you pay

It helps you switch on only what you use, per client — not everything from the start. Prices on the site are indicative. This document is not a price offer.

HOW PAYMENT WORKS - Each area (goods in, stock, deliveries, returns, packaging, reports and the others) is started separately. - If you take a full pack, you get a discount for as long as all areas in the pack are on. - Some areas include a volume (calls to other systems, automatic notices, work events). Above that volume an extra charge applies, if the area is set that way.	DISCOUNTED PACKS WHAT IT COVERS Pachet Premium 15% discount when the pack is fully on. Link to your systems, Notices to other systems, Pay by work volume, Back-up copies, Restore, Client companies, Partners, Products, Goods in, Stock, Deliveries, Returns, Inventory and checks, Warehouses, Lists in / out, Reports Suite operațională 10% discount when the pack is fully on. Goods in, Deliveries, Stock, Reports Integritate (Inbound + Stoc) 5% discount when the pack is fully on. Goods in, Stock	
	- The 3PL administrator sees platform invoices, overruns and packs on one screen. - Prices on the site are indicative. This document is not a price offer. The pack discount applies only when all areas in that pack are on for the company. The next page lists every area you can switch on, with one sentence on each. The text describes only what exists in the platform today. It is not a price offer.	

Work areas you can switch on

It helps you switch on only what you need. What each person sees depends on the areas that are on and on their role. Each area, with one sentence on how it helps you.

WORK AREAS YOU CAN SWITCH ON	
Client companies	The firms you store for: data, contact, tax id, EORI. Without them you cannot keep orders and stock separate per client.
Partners	Suppliers and consignees, work points, delivery addresses. Used on inbound, deliveries and returns.
Products	Catalogue: names, barcodes, units of measure, weight. File import. Needed for stock and orders.
Warehouses	Your warehouses, used by all clients: locations, capacity, temperature, docks.
Goods in	Orders to the supplier and receptions. Partial reception is allowed. Check, labels, damage, dock booking.
Stock	Stock by warehouse, client and product. Free versus reserved. History. Alerts when it falls below the threshold.
Deliveries	Delivery orders, stock reservation, preparation, scan, delivery note, load, ship.
Returns	Return from a delivery, inspection, document, back into stock after processing.
Packaging	Pallets, crates, containers: balance per partner, return, physical stock, statement for the supplier.
Inventory and checks	Inventory, unit-of-measure change, check at the location, labels.
Lists in / out	You export and load data from a file, with a check before confirm.
Reports	Stock, stock versus sales, lot follow-up, period views. Spreadsheet or document.
Link to your systems	The client’s system (accounting, shop, orders) can read and write the data, with controlled access. Included volume; above it you are billed.
Notices to other systems	The platform notifies the other system on its own when an order, stock, reception, return or packaging changes. If it does not arrive, it is tried again.
Pay by work volume	Billing by how much work you do: products, orders, stock movements, receptions. Included volume; above it you are billed.
Back-up copies	A daily copy of the company data. You see the list. You are notified if it fails.
Restore	You can bring the data back from a copy. It needs daily copies running.



flowSCMC

flowSCMC is the platform where you keep your 3PL clients, warehouses, stock, inbound, deliveries, returns, packaging, documents and logistics service invoices.

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WHERE TO GO NEXT

- Open the platform to see the product in use.
- The public guides describe the work flows, for your team.
- This document is not a price offer and does not replace a contract.

PLATFORM

<https://www.flowscmc.ro>

GUIDES

<https://www.flowscmc.info/>

OPERATOR

Supply Chain Management Center SRL